

NOTICE OF CHANGE TO ACCOUNT FEES

EFFECTIVE 10/1/2019

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|--|------------------------------------|---|-----------------|
| Account balancing assistance (per hour, 1 hour min.) | \$20.00 | Online Banking External Transfer | \$2.95 |
| Account research (per hour, 1 hour min.) | \$20.00 | Medallion Stamp Service | \$20.00 |
| ATM / debit card rush order | \$50.00 | Money Order | \$0.50 |
| Automated overdraft transfer | \$5.00 | Notary service for non-customer | \$10.00 |
| Canadian funds check | \$10.00 | Paid Nonsufficient Funds (NSF)* | |
| Cashier's check | \$1.00 | Consumer account | \$27.00 |
| Check cashing for non-customer | \$5.00 | Business account | \$30.00 |
| Check printing | <i>varies with check style</i> | Photocopy | \$1.00 per page |
| Coin Counting | | Replacement of lost passbook | \$5.00 |
| Customer | 1% of the total coin amount | Return Item* | |
| Non-customer | 5% of the total coin amount | Consumer account | \$27.00 |
| Copy of paid check | \$1.00 | Business account | \$30.00 |
| Copy of statement or account history printout | \$3.00 | Special cutoff statement | \$3.00 |
| Counter check | \$1.00 per (3) three | Stop payment (checks and ACH transactions) | \$25.00 |
| Deposited items returned | \$12.00 | Tax / levy garnish | \$45.00 |
| Fax | | Wire | |
| Incoming | \$1.00 per page | Outgoing - National | \$25.00 |
| Outgoing | \$3.00 plus \$1.00 per page | Outgoing - International | \$40.00 |

**Paid nonsufficient funds and a return item may be created by check, in person withdrawal or other electronic means.*

Paid Nonsufficient Funds and Return Items are represented on the periodic statement in the section entitled "Overdraft and Returned Item Charge and Adjustments Summary".

COMPLAINT RESOLUTION PROCEDURE

If you have a dispute with your financial institution regarding your deposit account or service, you may contact the financial institution and attempt to resolve the problem directly. If the financial institution fails to resolve the problem, you may communicate the problem and the resolution you are seeking to:

**Bureau of Financial Institutions
36 State House Station
Augusta, Maine 04333-0036**

To file a complaint electronically, you may contact the Bureau of Financial Institutions at the following internet address: <http://www.maine.gov/pfr/financialinstitutions/complaint.htm>. The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the results of the investigation. When your complaint involves a federally-chartered financial institution, the Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.

www.sbsavings.bank

207-284-4591

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