



Business Depositor Information Booklet

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DEPOSIT AGREEMENT

INTRODUCTION

Please read this Deposit Agreement carefully. It contains terms that govern your deposit account(s) with us. The types of accounts that are covered by this agreement are listed in the Account Information section set forth below. When you sign your Account Agreement as described below or continue to maintain your existing account(s), you agree to these terms. This agreement shall supersede all previous agreements for such account(s). If you have any questions regarding the information contained within this Deposit Agreement (also referred to as "booklet", "Agreement" or "Business Depositor Information Booklet"), please contact us. Depending upon the circumstances, we may require that you put your question(s) in writing. When used in this booklet, the words "we", "our", "us", or the "Bank" mean Saco and Biddeford Savings Institution. The words "you" and "your" mean the account owner(s) and anyone with the authority to deposit, withdraw, or exercise control over the funds in the account. This Deposit Agreement does not intend and the terms "you" and "your" should not be interpreted, to expand an individual's responsibility or liability associated with an entity. If an account is owned by a corporation, limited liability company, partnership or other organization, individual liability is determined by the laws generally applicable to that type of organization.

This Business Depositor Information Booklet also provides you with disclosures regarding funds availability as required by government regulation.

We may permit variations from this Agreement from time to time, and, at our discretion, we may require that any such variation be agreed to in writing. The extent to which we permit variations on any one occasion shall not obligate us to permit variations thereafter to you or any other party.

If you do not agree with the terms of this Deposit Agreement and we cannot reach an agreement on varying the terms then you may close your account(s) or we may close your account(s).

DEPOSITS

Once an account is open, you can make new deposits into that account by completing the deposit tickets that we provide (including your correct account number) and making the deposit. The Bank reserves the right to return or reject any deposit in whole or in part. The Bank acts only as the depositor's collection agent and assumes no responsibility beyond the exercise of ordinary care. Any items, other than cash, accepted for deposit (including items drawn "on us") are given provisional credit subject to actual payment being received by the Bank. The Bank may place items for collection with correspondent banks or by any lawful means. Correspondent banks are selected by the Bank with due care following accepted banking practices. The Bank will not be liable for the default or negligence of a correspondent bank or for items lost in transit. Correspondent banks will have no liability to you, except for their own negligence. Deposits of, or payable in, foreign currency will be credited at our exchange rate in effect on the day of the deposit. We are not responsible for deposit items sent by mail or placed in the night depository until we have either received actual delivery from the U.S. Post Office or have removed the item from the night depository. Items placed in the

night depository are generally removed and provisionally credited not later than the next business day.

You may also deposit funds at certain ATM terminals. We are not responsible for items deposited in the ATM until we have removed the item. Items placed in the ATM are generally removed and provisionally credited to your account not later than the next business day.

You may also deposit funds remotely by using the Bank's Mobile Remote Deposit Capture Service and Merchant Deposit Capture Service. Terms and conditions of these services are clearly identified in separate documents entitled Business Services Master Agreement and the Business Services Master Agreement Merchant Deposit 24/7 Service Appendix which is provided when those services are requested. Please refer to the applicable Agreement for more information.

You may also deposit funds through the use of wire transfers or automated clearing house entries. If you do so, you hereby waive any right to receive notice of the transfer. Under the rules of the National Automated Clearing House Association (NACHA), the Bank has no obligation to give you notice of credit entries you receive. These items will appear on your periodic account statement which you must review regularly.

If you receive funds through automated clearing house entries, you agree to be bound by the rules of NACHA. These rules provide that credit given to you by the Bank for these entries is provisional until the Bank receives final settlement for the entries through a Federal Reserve Bank. If the Bank does not receive final settlement, you are hereby notified and agree that the Bank will be refunded the amount provisionally credited to you.

If, in connection with a direct deposit arrangement, we deposit any amount in your account that should have been returned to the payer for any reason, you authorize us to deduct the amount of your/our liability to the payer from your account or from any other account you have with us, without prior notice and at any time, except as prohibited by law. We may also use any other legal remedy to recover the amount of our liability.

Please also refer to the Funds Availability Disclosure set forth below.

WITHDRAWALS

Unless otherwise clearly indicated to the contrary, any one of the individuals who signs in the space designated for signatures on the Account Agreement, including authorized signers or any individual identified as an authorized signer on the account agreement or in a resolution provided by you to the Bank, may withdraw or transfer all or any part of the account balance at any time on forms approved by us. Withdrawals and transfers may also be available through the use of our ATM/debit card, Telebanker, online, or mobile banking programs, subject to certain limitations. You (until we receive written notice to the contrary) authorize each person who signs the Account Agreement, or who is identified as an authorized signer in a resolution provided by you to the Bank, to endorse any item payable to the account owner for order for deposit to the account. We may charge against your account a check, even though payment was made before the date of the check, unless you have given us written notice of postdating. The fact that we may honor

withdrawal requests that overdraw the finally collected account balance does not obligate us to do so, unless required by law.

Withdrawals will first be made from collected funds, and we may, unless prohibited by law or our written policy, refuse any withdrawal request against uncollected funds, even if our general policy is to the contrary. We reserve the right to refuse any withdrawal or transfer request that is attempted by any method not specifically permitted or which exceeds any frequency limitation. Even if we honor a nonconforming request, repeated abuse of the stated limitations (if any) may eventually force us to close the account. We will use the date a transaction is completed by us (as opposed to the day you initiate it) to apply the frequency limitations. On interest-bearing accounts other than time deposits, we reserve the right to require at least seven days written notice before any withdrawal or transfer. Withdrawals from a time deposit account prior to maturity may be restricted and may be subject to penalty. Subject to limitations described elsewhere in this booklet, you may make arrangements to pay certain recurring charges to third parties from certain types of accounts. These arrangements must be made by you with the third party, and are governed by NACHA rules.

ACCOUNT OWNERSHIP AND ACCOUNT AGREEMENTS

All accounts must be opened with a signed account agreement. Each person who is entitled to withdraw money from the account must be so designated on this account agreement or shall be designated on the entity's business resolution. Only the person, or persons who have been authorized by resolution by the governing body of the entity to make withdrawals or who have been appointed as an attorney-in-fact by an account owner, will be permitted to make withdrawals from the account. We will honor authorizations until we receive written notice of change from the governing body of the entity. Changes in authorization associated with an Account Agreement must be in writing, received by the Bank, and authorized by resolution of the governing body of the entity. The Bank reserves the right to reject the proposed change(s) in authorization and to close the account.

Corporation – Owned by one or multiple shareholders and is overseen by either a Board of Directors or the shareholders. Money in the account is payable to the Corporation by use of individuals authorized on the Account Agreement or resolution, or by the signature of an agent under a valid power of attorney acting for an otherwise authorized individual.

Informal Association or Organization – A group of people organized for a common interest or purpose. Money in the account is payable to the Association or Organization by use of individuals authorized on the Account Agreement or resolution of the governing body of the entity, or by the signature of an agent of an authorized individual under a valid power of attorney.

Limited Liability Company – Owned by one or more members and generally governed by its members or by designated managers or officers. Money in the account is payable to the Limited Liability Corporation by use of individuals authorized on the Account Agreement or resolution, or by the signature of an agent of an authorized individual under a valid power of attorney.

Partnership – Owned by an entity in which two or more people operate for a common purpose, including general partnerships,

limited partnerships, and limited liability partnerships. Money in the account is payable to the Partnership by use of individuals authorized on the Account Agreement or resolution, or by the signature of an agent of an authorized individual under a valid power of attorney.

Sole Proprietorship – Owned by one person. The money in the account is payable to the Sole Proprietor or to the name the Sole Proprietor is doing business as by use of individuals authorized on the Account Agreement or resolution, or by the signature of an agent under a valid power of attorney.

STOP PAYMENT ORDERS

You, or an authorized person as set forth below, may stop payment on a check you have written by notifying us by phone, by mail, or in person. You must, however, give the Bank reasonable time in which to act to refuse payment. If you notify us by phone or in person, you must confirm it in writing. An oral stop payment order is only effective for fourteen days if not confirmed in writing. If you give us written instructions to stop payment, the instructions are effective for six months, which includes the time that we waited for confirmation of an oral stop payment order. You may extend your stop payment order for additional six-month periods by giving us written instructions each time, before the expiration of the current six month period. A stop payment order must precisely identify the number, date, and amount of the item and the payee. We will honor a stop payment request by the person who signed the particular item, or by any other authorized person who has the right to withdraw from the account. The Bank must be notified in writing by the person who initiated the stop payment or by any other person or authorized signer on the account in order to revoke a stop payment order. A stop payment order will not be effective on a check previously certified or paid by us.

If we inadvertently pay a check despite a stop payment order, you must prove the amount of your loss caused by our payment of the check in accordance with 11 M.R.S.A. § 4-403(3). Assuming that you satisfy that burden, we will pay the amount of the loss up to the amount of the check.

If we re-credit your account for any amount of the check we have paid over a stop payment order, you agree, pursuant to 11 M.R.S.A. § 4-407, to assign to us your rights against the payee or other holder of your check. You also agree to cooperate fully with us in any legal action subsequently taken by us against that person with regard to the check.

OVERDRAFTS/INSUFFICIENT FUNDS

An insufficient balance in your account is subject to a fee charged against your account according to the Bank's then current fees as listed on the Notice of Account Fees. This fee applies to overdrafts created by check, in person withdrawal, ACH withdrawal, or a recurring electronic withdrawal. Overdrafts created by ATM withdrawal or other electronic means will generally be prohibited. Generally, we will assess a fee for each item we choose to pay, or that we choose to return unpaid that creates or increases an overdraft on your account unless prohibited by law. Generally, we will also assess a fee for each item presented against insufficient funds that we choose to return unpaid regardless of the type of item unless prohibited by law. The honoring of one or more overdrafts does not obligate the Bank to honor any future

overdrafts, and you should not rely on the Bank to honor an overdraft. Moreover, the Bank is not required to send you prior notice on checks returned for insufficient funds. You agree to deposit sufficient funds to cover the overdraft and any fees upon notice of the overdraft, and to reimburse the Bank for any costs it incurs in collecting the overdraft from you including, without limitation, reasonable attorney's fees and costs of litigation to the extent permitted by law.

DORMANT ACCOUNTS and ESCHEAT LAWS

The Bank will deem your account to be dormant if you do not make any deposits to or withdrawals from the account for a period of one year. A dormant account remains subject to fees and may be assessed a non-refundable dormancy fee. Funds in dormant accounts may also be turned over to the State of Maine as abandoned or unclaimed property after three years or after the then applicable unclaimed property time period. Furthermore, if the account is owned by a Sole Proprietorship or a Partnership and the sole proprietor or last surviving partner dies, without leaving a will, having no surviving heirs and no legal claim is otherwise made for the account, the funds in that account may be turned over to the State of Maine under applicable law.

TELEPHONE OR FACSIMILE TRANSFERS

Funds from your account may be transferred from your account with us to another account with us, or to your account with another financial institution, or to a third party by telephone request or facsimile transmission from any authorized signer on the account. Prior arrangements should generally be made between the authorized signer and the Bank to establish a means by which the Bank may determine that the transfer instructions are genuine. The Bank shall not be responsible for any loss incurred as a result of our acting upon or executing any request, order or instruction we believe to be genuine or our refusal to act upon any such request. Further, the Bank may refuse to act upon or execute any telephone or facsimile transmission request or order, in its sole discretion.

IMPORTANT REMINDER: You are advised to utilize all reasonable precautions to ensure that your accounts are only accessed by you and any authorized individuals. The use of telephone requests and facsimile transmissions provide increased opportunities for unauthorized third parties to access your account. You should review your account regularly to ensure that no unauthorized activity related to your account has occurred.

ONLINE BANKING TRANSFERS (including Bill Pay Service)

Through our Online Banking and Bill Pay Services, you will be able to check balances, transfer funds from your account with us to another account with us, review account activity or pay bills. All terms and conditions of these services are clearly identified in a separate document entitled Business Services Master Agreement which is provided when those services are requested. Please refer to the Business Services Master Agreement for more information.

UNLAWFUL INTERNET GAMBLING NOTICE

Restricted transactions as defined in Regulation GG, are prohibited from being processed through your account or relationship with the Bank. Restricted transactions generally include, but are not limited to, those in which credit, electronic

funds transfers, and checks are knowingly accepted by gambling businesses in connection with the participation by others in unlawful internet gambling.

STAMPS, ELECTRONIC AND FACSIMILE SIGNATURES ON CHECKS

You may sign your checks with the use of a stamp or an electronic or other facsimile of your signature with the prior consent of the Bank. The alternative means of signing a check must be presented to the Bank by the person whose signature is to be replicated on the Bank's checks and the Bank must provide its written approval for those specific signature methods. Any change in the alternative signature method must be approved in writing by the Bank. The Bank will not be responsible for any loss incurred as the result of the Bank processing any check signed in an approved alternative manner that we believe to be genuine or for its refusal to process any check signed in an alternative method that we determine, in our sole discretion, to not be genuine.

IMPORTANT REMINDER: You are advised to utilize all reasonable precautions to ensure that your accounts are only accessed by you and any authorized individuals. The use of stamps or electronic or facsimile signatures on checks provides increased opportunities for unauthorized third parties to access your account. You should review your account regularly to ensure that no unauthorized activity related to your account has occurred.

STATEMENTS

You must examine your statements promptly. If you discover any unauthorized payments or alterations, you must promptly notify us of the relevant facts. If you fail to do either of these duties, you will have to either share the loss with us, or bear the loss entirely yourself (depending on whether we exercised ordinary care and, if not, whether we substantially contributed to the loss). The loss could be not only with respect to items on the statement, but other items forged or altered. You agree that the time you have to examine your statement and report to us will depend on the circumstances, but that such time will not exceed 30 days from when the statement is first made available to you in order to avoid responsibility for the loss to the greatest extent permitted by the law.

Periodic statements will be mailed to you at your address indicated in our records, unless other delivery instructions are indicated on your Account Agreement, you have elected to receive your statements electronically, or other written instructions are received by the Bank at least fifteen days prior to the customary date that your monthly statement is ordinarily mailed to you. Delivery of your periodic statement to an agent authorized by you shall constitute delivery to you.

You further agree that if you fail to report any unauthorized signatures, alterations, forgeries, or any other errors in your account within 90 days of when we make the statement available, you cannot assert a claim against us on any items in that statement, and the loss will be entirely yours. This 90 day limitation is without regard to whether we exercised ordinary care.

ACCOUNT TRANSFER

Your deposit account may not be transferred or assigned without our prior written consent.

SET-OFF

The Bank has the right to set off any amount in the entity's account against any amount that it may owe to the Bank now or in the future, regardless of whether or not the debt has matured or is secured by any collateral unless: (a) the account is an Individual Retirement Account or other tax-deferred retirement account or (b) the Bank is prohibited from doing so by applicable law. We will not be liable for the dishonor of any check when the dishonor occurs because we set off a debt against this account. You agree to hold us harmless from any claim arising as a result of our exercise of our right of set-off.

AUTHORIZED SIGNERS

An authorized signer is someone so designated on your Account Agreement and/or entity resolution who is authorized to withdraw or deposit funds to your account as long as that authority continues. Changes in authority must be designated on the Account Agreement or authorized by an updated resolution prior to the Bank changing the authority of someone who has been designated as an authorized signer. The Bank will use ordinary care in its determination of whether that authority is genuine. In addition, any person that was appointed an attorney-in-fact under a valid power of attorney by an authorized signer (which power of attorney must specifically address the agent's authority to act for the principal under the power of attorney related to the principal's position within the entity) or any trustee, conservator, personal representative, guardian or other court appointed fiduciary may also be authorized to withdraw or deposit funds to your account as long as that authority continues. Withdrawals or deposits through ATM/debit card transactions are provided for elsewhere in this booklet. The Bank shall not be responsible for any loss incurred as a result of our acting upon any order of withdrawal that we believe to be genuine or refusing to act upon any such order.

RESTRICTIVE LEGENDS

We are not required to honor any restrictive legend on checks you write unless we have agreed to the restriction in writing signed by an officer of the Bank. Examples of restrictive legends include "must be presented within 90 days" or "two signatures required".

LIABILITY/LEGAL ACTIONS/INTERPLEADER

You and each authorized signer for an entity agree, for the entity and each individual authorized signer (and for the person or entity you represent if you sign as a representative of another) to the terms in this booklet and the charges that may be imposed as permitted by law. You authorize us to deduct these charges as accrued directly from the account balance. You also agree to pay additional reasonable charges for services you request that are not contemplated by this Agreement. The entity will be held liable for any account deficit resulting from charges or overdrafts, whether caused by any person authorized to withdraw from this account, or a person with apparent authority to withdraw from the account, and the costs incurred to collect the deficit including, to the extent permitted by law, our reasonable attorneys' fees.

You also agree to indemnify the Bank against all losses, costs, attorneys' fees and any other liabilities that we incur as a result of responding to any legal action involving you or your account. If, as a result of our response to or failure to respond to a legal action, we incur a liability to a creditor of yours, you agree to pay us the

amount of our liability to your creditor. You will reimburse us for any expenses incurred in collecting these amounts from you, including reasonable attorneys' fees. We will only be liable for willful violations of any duty to you that may arise by reason of the legal action.

If a dispute arises between account signers, or between an account owner(s) and a third party, the Bank shall have all rights provided to it under this Agreement or by law, including, without limitation, the right to bring an Interpleader action with respect to the funds that are the subject of the dispute. The Bank may act, in its sole discretion, to dishonor items drawn on the account and to refuse all actions until the rights of the claimants have been resolved to the Bank's satisfaction.

Any amount owed to the Bank under this section may be deducted by the Bank from your account.

FUNDS AVAILABILITY DISCLOSURE

This policy statement applies to all deposit accounts.

Our policy is to make funds from your deposits available to you immediately. Electronic direct deposits will be available on the day we receive the deposit. Funds deposited to an ATM will not be available until the next business day. At that time, you can withdraw the funds in cash and we will use the funds to pay checks that you have written.

Please remember that even after we have made funds available to you, and you have withdrawn the funds, you are still responsible for checks you deposit that are returned to us unpaid and for any other problems involving your deposit.

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and federal holidays. If you make a deposit before closing on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after closing or on a day we are not open, we will consider that the deposit was made on the next business day we are open.

LONGER DELAYS MAY APPLY - In some cases, we will not make all of the funds that you deposit by check available to you immediately. Depending on the type of check that you deposit, funds may not be available until the seventh business day after the day of your deposit. However, in most instances the first \$5,000 of your deposits will be available immediately. Determinations regarding making funds immediately available or delaying availability, regardless of the amount at issue, is entirely within the discretion of the Bank, and our decision to make or not make funds immediately available in one instance will not dictate funds availability determinations associated with subsequent deposits.

If we are not going to make all of the funds from your deposit available immediately, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will mail you the notice by the day after we receive your deposit.

If you will need the funds from a deposit right away, you should ask us when the funds will be available.

In addition, funds you deposit by check may be delayed for a longer period under any one of the following circumstances:

- We believe a check you deposit may not be paid.
- You deposit checks totaling more than \$5,000 on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last six months.
- There is an emergency, such as failure of communications or computer equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than the seventh business day after the day of your deposit.

SPECIAL RULES FOR NEW ACCOUNTS - If you are a new customer, the following special rules may apply during the first thirty days your account is open.

Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,000 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks will be available immediately if the deposit meets certain conditions. For example, the checks must be payable to you. The excess over \$5,000 may not be available until the seventh business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first \$5,000 may not be available until the second business day after the day of your deposit.

Funds availability may vary for funds deposited remotely using the Bank's Mobile Remote Deposit Capture Service and Merchant Deposit Capture Service. Terms and conditions for these services are clearly identified in separate documents titled Business Services Master Agreement and Business Services Master Agreement Merchant Deposit 24/7 Appendix which is provided when those services are requested. Please refer to the applicable Agreement for more information.

ELECTRONIC FUND TRANSFERS: YOUR RIGHTS AND RESPONSIBILITIES

Direct Deposits – You may make arrangements for certain direct deposits to be accepted into any deposit account.

Preauthorized Withdrawals – You may make arrangements to pay certain recurring bills from any statement account listed in this booklet. You can also make arrangements to make intra-institutional transfers between accounts at the Bank.

ATM/Debit Transactions – You may access your eligible deposit accounts by using your Debit MasterCard® and personal identification number (PIN) to:

- View your account balance
- Withdraw cash from your account
- Make deposits to your account
- Transfer funds between accounts
- Pay for purchases at places that have agreed to accept the card.

Some of these services may not be available at all terminals.

Generally, you may not exceed \$505 per day in cash withdrawals at ATMs. You may use your card to pay for up to \$2,000 per day of purchases at places that have agreed to accept the card. Other dollar limitations may apply to certain accounts. All limits are subject to restrictions based on the available funds in your account. If your account has insufficient funds, a transaction may still be processed resulting in an overdraft in your account. If your account is overdrawn you may incur a fee as set forth in the Notice of Account Fees.

Telebanker Transactions – You may access your eligible deposit accounts and loan accounts by telephone through our touch-tone telephone banking service. Through Telebanker, you may:

- Obtain account balances and information on recent transactions
- Transfer funds between accounts at the Bank
- Make payments on any loan accounts you have with the Bank

Online Banking Transactions – With this service you may access your eligible accounts to:

- Obtain account information
- View account balances
- Transfer funds between your accounts at the Bank
- Make payments on any loan accounts you have with the Bank

Bill Pay service will permit you to direct payments from your designated online Bill Pay account to third parties you wish to pay. Your Bill Pay account must be a checking account.

Limitations on Frequency of Transfers – There may be limitations on the frequency of transfers allowed through ATM/Debit Card, Telebanker, Online Banking, Mobile Banking or other electronic transactions. Transfers and the payment of bills using Online Banking, Mobile Banking, Bill Pay Services, and other electronic means are limited to the available balance (including the available credit in your Overdraft Line of Credit) in your account.

Electronic Check Conversion – You may authorize a merchant or other payee to make a onetime electronic payment from your checking account using information from your check to:

- Pay for purchases
- Pay bills

Contact in Event of Unauthorized Transfer - If you believe that your ATM/Debit card, Telebanker code, Online Banking password, or Mobile Banking password has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission call us immediately at (207) 284-4591 or 1- 877-722-6243 or write to our Customer Care Department at 50 Industrial Park Road, Saco, ME 04072. Our regular business days are Monday through Saturday. Holidays on which we are closed are not included. If you are calling outside of our regular business hours, you may report a lost or stolen ATM/debit card by calling 1-800-264-5578.

You should also call the number or write to the address listed above if you believe a transfer has been made using the information from your check without your permission.

Charges for Electronic Fund Transfers – We do not currently charge for any of the following:

- Direct deposits to your account
- Pre-authorized withdrawals from your account
- ATM/debit card transactions. You can make cash withdrawals at any Maine Cash Access member bank ATM throughout Maine free of charge. When you use an ATM not owned by us or a Maine Cash Access member bank, you may be charged a fee by the ATM operator (or by any network used) including a fee for a balance inquiry, even if you do not complete an electronic fund transfer.
- Telebanker transactions
- Online banking transactions, including Bill Pay service

Disclosure Of Account Information To Third Parties - We will disclose information to third parties about your account or the transfers you make:

- Where it is necessary for completing transfers
- In order to verify the existence and condition of your account for a third party, such as a credit bureau or merchant
- In order to comply with a government agency or court orders or as required by law
- If you give us written permission

Right to Documentation

Terminal transfers – You can get a receipt at the time you make any transfer to or from your account using our ATMs or point-of-sale terminals. However, some ATMs or point-of-sale terminals, consistent with changes in applicable regulation, may not provide receipts for transactions of \$15 or less.

Direct deposits – If you have arranged to have direct deposits made to your account at least once every sixty days from the same person or company, you can call us at (207) 284-4591 or 1-877-722-6243 to find out whether or not the deposit has been made.

Periodic statements – You will get a monthly account statement for your checking and savings accounts.

Stop Payment Procedures Related to Regular Payments and Notice of Varying Amounts

Right to stop payment and procedure for doing so – If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here's how:

Call us at (207) 284-4591 or 1-877-722-6243 or write to our Customer Care Dept. at 50 Industrial Park Road, Saco, Maine 04072 in time for us to receive your request three business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within fourteen days after you call.

Notice of varying amounts – If these authorized regular payments may vary in amount, the person you are going to pay should tell you, ten days before each payment, when it will be made and how much it will be.

Liability for failure to stop payment of preauthorized transfer – If you order us to stop one of these payments three business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages.

Our Liability For Failure To Make Transfers - If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages, except for lost profits, lost business or any incidental, special, consequential or punitive damages suffered by or incurred by you. However, there are some exceptions. We will NOT be liable, for instance:

- If, through no fault of ours, you do not have enough money in the account to make the transfer.
- If the ATM where you are making the transfer does not have enough cash.
- If the terminal or system was not working properly and you knew about the breakdown when you started the transfer.
- If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken.
- If the transfer would go over any credit limit you may have.
- If the funds in your account are subject to legal process, such as garnishments, attachments or other liens.
- If your privilege to use your debit card, the Telebanker system and/or online banking system has been terminated.

There may be other exceptions stated in our agreement with you.

Error Resolution

In case of errors or questions about your electronic transactions, or if you think your statement or receipt is wrong or if you need more information about a transfer listed on your statement or receipt, telephone us at (207)284-4591 or 1-877-722-6243 or write to our Customer Care Department at 50 Industrial Park Road, Saco, ME 04072 as soon as you can.. We must hear from you no later than sixty days after we sent the FIRST statement on which the problem or error appeared.

1. Tell us your name and account number.
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within ten business days.

We will determine whether an error occurred within ten business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to forty-five days to investigate your complaint or question. If the account is a sole proprietor account and we decide to do this, we will credit your account within ten business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. No such provisional credit will be provided related to accounts owned by other types of business entities. If we ask you to put your complaint or question in writing and we do not receive it within ten business days, we may not credit your account.

For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to ninety days to investigate your complaint or question. For new accounts, we may take up to twenty business days to credit your account for the amount you think is in error.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

AMENDMENTS AND NOTICES - The Bank reserves the right to change any terms of this Business Deposit Agreement. A change to this Agreement that is favorable to you does not require notice in advance to you. The Bank may make changes that are adverse to you only by providing you with reasonable notice in advance of the proposed change(s). You may close the account if you do not agree with the change(s). Continued use of the account after notice of any amendments to the terms of this Agreement will constitute your agreement to and acceptance of the changes. The Bank reserves the right to close your account at any time upon reasonable notice to you and tender or offer to tender to you the account balance. Notice from us to any one of the authorized signers shown on the Bank's records will constitute notice to all authorized signers and the owner of the account. We may provide notice by any method permitted by law.

We may, in our sole discretion, waive any provision of this Agreement, but that waiver will apply only on that occasion.

SEVERABILITY - If any provision of this Agreement is considered void, voidable, illegal, or invalid for any reason, such provision will be of no force and effect only to the extent that it is so declared void, voidable, illegal, or invalid. All of the provisions of this Agreement not specifically found to be so deficient will remain in full force and effect.

COMPLAINT RESOLUTION PROCEDURE – If you have a dispute with your financial institution regarding your deposit account or service, you may contact the financial institution and attempt to resolve the problem directly. If the financial institution fails to resolve the problem, you may communicate the problem and the resolution you are seeking to:

Bureau of Financial Institutions
36 State House Station
Augusta, Maine 04333-0036

To file a complaint electronically, you may contact the Bureau of Financial Institutions at the following internet address: <http://www.maine.gov/pfr/financialinstitutions/complaint.htm>
The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the results of the investigation.

ADDITIONAL TERMS

Additional deposit services may exist with varying terms and conditions. If there is a conflict between agreements, the terms listed in those agreements shall take precedence.

PROHIBITED BUSINESSES/ACCOUNTS

It is the policy of the Bank not to do business with money services businesses, embassies, foreign consulates, or businesses whose income is derived from the production, sale, or distribution of marijuana. If it is discovered that a customer is operating an account as one of these types of entities, then the account will be closed.

ACCOUNT INFORMATION

¹ These services require enrollment in Online Banking.

² Additional costs associated with this service.

BUSINESS BASIC CHECKING

- This account is available to all businesses and non-profit organizations.
- Minimum balance required: No requirement.
- Transaction Limits: 150 debits and/or credits per statement cycle at no charge. 50¢ for each debit and/or credit in excess of 150 per cycle.
- Services Available:
 - Online Banking
 - Mobile Banking¹
 - Telephone Banking
 - Bill Pay Services¹
 - Mobile Check Deposit¹
 - eStatements
 - ATM / Debit Card / Mobile Wallet
 - Merchant Deposit^{1,2}
 - Payment Processing Services²

BUSINESS BALANCE 25K CHECKING

- This account is available to all businesses and non-profit organizations.
- Average monthly balance required: \$25,000.00.
- Account maintenance fee if balance is not maintained: \$10.00.
- Minimum balance to earn interest: \$25,000.00.
- Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate on your account at any time.
- Transaction limits: No limits.
- Services available:
 - Online Banking
 - Mobile Banking¹
 - Telephone Banking
 - Bill Pay Services¹
 - Mobile Check Deposit¹
 - eStatements
 - ATM / Debit Card / Mobile Wallet
 - Merchant Deposit^{1,2}
 - Payment Processing Services²
 - Online Cash Management¹

BUSINESS BALANCE 250K CHECKING

- This account is available to all businesses and non-profit organizations.
- Average monthly balance required: \$250,000.00.
- Account maintenance fee if balance is not maintained: \$20.00.
- Minimum balance to earn interest: \$250,000.00.
- At our discretion, we may change the interest rate on your account at any time.
- Transaction limits: No limits.
- Services available:
 - Online Banking
 - Mobile Banking¹
 - Telephone Banking
 - Bill Pay Services¹
 - Mobile Check Deposit¹
 - eStatements
 - ATM / Debit Card / Mobile Wallet
 - Merchant Deposit^{1,2}
 - Payment Processing Services²
 - Online Cash Management¹

MAINLY NON-PROFIT CHECKING

- This account is available to non-profit organizations.
- Average monthly balance required: \$1,000.00.
- Account maintenance fee if balance is not maintained: \$5.00.
- Minimum balance to earn interest: \$1,000.00.
- At our discretion, we may change the interest rate on your account at any time.
- Transaction limits: 150 debits and/or credits per statement cycle at no charge. 50¢ for each debit and/or credit in excess of 150 per cycle.
- Services Available:
 - Online Banking
 - Mobile Banking¹
 - Telephone Banking
 - Bill Pay Services¹
 - Mobile Check Deposit¹
 - eStatements
 - ATM / Debit Card / Mobile Wallet
 - Merchant Deposit^{1, 2}
 - Payment Processing Services²

MAINLY PREFERRED BUSINESS SAVINGS

- This account is available to all businesses and non-profit organizations.
- Minimum balance required: No requirement.
- Minimum balance to earn interest: No minimum.
- Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate on your account at any time.
- Transaction Limits: Transfers from this account to another account or to third parties which are pre-authorized, automatic or transacted through Telebanker, Online Banking or Mobile Banking are limited to six per statement cycle, with no transfers by debit card, check or similar order.
- Services Available:
 - Online Banking
 - Mobile Banking¹
 - Telephone Banking
 - ATM / Debit Card / Mobile Wallet
 - eStatements

ESCROW SAVINGS ACCOUNT

- Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate on your account at any time.
- Interest will be compounded and credited to your account every month.
- We use the daily balance method to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day.
- Interest begins to accrue on the business day you make your deposit (including non-cash items such as checks).

CERTIFICATES OF DEPOSIT

- You agree to keep your funds with us in your account until the maturity date. You may not transfer this account without first obtaining our written consent.
- Your account is void if the deposit is made by any method requiring collection (such as a check) and the deposit is not immediately collected in full. If a deposit is made or payable in a foreign currency, the amount of the deposit will be adjusted to reflect final exchange into U.S. dollars.
- The minimum deposit to open this account is \$500.00. You must maintain at least the daily minimum daily balance in order to obtain the APY disclosed.
- Additional deposits after account opening are not allowed. Withdrawals from the account are subject to the penalty of three (3) months simple interest for accounts with terms of twelve (12) months or less; or six (6) months of simple interest for accounts with terms over twelve (12) months. Interest credited to this account may be withdrawn at any time without penalty after it is credited to your account.
- This account will automatically renew at maturity to the term as indicated on your Account Agreement. The renewal term will begin on the maturity date indicated on your Account Agreement. The renewal interest rate will be the same interest rate offered to new Certificate of Deposit accounts with the same term at the time the account renews and interest will accrue after final maturity. The account holder must notify the Bank in writing before or within a seven (7) day grace period after maturity if the account holder wishes to make any changes to the account. This grace period begins on the maturity date.
- The Bank will notify you on or before your maturity date to advise you of your upcoming renewal and when the interest rate for the next term will be available.
- Interest will be compounded and credited to your account every month.
- We use the daily balance method to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day.
- Interest begins to accrue on the business day you make your deposit (including non-cash items such as checks).
- Interest earned during one term that is not withdrawn during or immediately after that term is added to the principal for the renewal term.
- We may change any term of this agreement. We will give you reasonable notice in writing or by any other method permitted by law.
- If any notice is necessary, you agree that the notice will be sufficient if we mail it to the address listed in your Account Agreement. You must notify us of any change.

See your retirement plan disclosure for more information if your certificate is part of a regulated plan.

You have opened or inquired about the indicated account(s) below. Following is information regarding the interest rate and annual percentage yield (if applicable).

Business Basic Checking

Mainly Non-Profit Checking

If your daily balance is \$25,000 or more, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Business Balance 25K Checking

If your daily balance is \$25,000 or more, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Business Balance 250K Checking

If your daily balance is \$250,000 or more, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

IOLTA Checking

The interest rate for your account is _____% with an annual percentage yield of _____%.

RAHF Checking

The interest rate for your account is _____% with an annual percentage yield of _____%.

Mainly Preferred Business Savings

Tier 1 – If your daily balance is \$750,000 or more, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Tier 2 – If your daily balance is at least \$500,000, but less than \$750,000, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Tier 3 – If your daily balance is at least \$250,000, but less than \$500,000, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Tier 4 – If your daily balance is at least \$100,000, but less than \$250,000, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Tier 5 – If your daily balance is at least \$50,000, but less than \$100,000, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Tier 6 – If your daily balance is at least \$25,000, but less than \$50,000, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Tier 7 – If your daily balance is less than \$25,000, the interest rate paid on the entire balance in your account will be _____% with an annual percentage yield of _____%.

Escrow Savings Account

The interest rate for your account is _____% with an annual percentage yield of _____%.

**NOTICE OF ACCOUNT FEES
EFFECTIVE 10/01/19**

Account balancing assistance (per hour, 1 hour min.)	\$20.00	Online banking external transfer	\$2.95
Account closing within 90 days of opening	\$10.00	Medallion stamp service	\$20.00
Account research (per hour, 1 hour min.)	\$20.00	Money order	\$0.50
ATM / debit card rush order	\$50.00	Notary service for non-customer	\$10.00
Automated overdraft transfer	\$5.00	Paid nonsufficient funds (NSF)*	
Canadian funds check	\$10.00	Consumer account	\$27.00
Cashier's check	\$1.00	Business account	\$30.00
Check cashing for non-customer	\$5.00	Photocopy	\$1.00 per page
Check printing	varies with check style	Replacement of lost passbook	\$5.00
Coin counting		Return item*	
Customer	1% of the total coin amount	Consumer account	\$27.00
Non-customer	5% of the total coin amount	Business account	\$30.00
Copy of paid check	\$1.00	Special cutoff statement	\$3.00
Copy of statement or account history printout	\$3.00	Stop payment (checks and ACH transaction)	\$25.00
Counter check	\$1.00 per (3) three	Tax / levy garnish	\$45.00
Deposited item returned	\$12.00	Wire	
Fax		Outgoing - National	\$25.00
Incoming	\$1.00 per page	Outgoing - International	\$40.00
Outgoing	\$3.00 plus \$1.00 per page		

*Paid nonsufficient funds and a return item may be created by check, in person withdrawal or other electronic means.

Paid Nonsufficient Funds and Return Items are represented on the periodic statement in the section entitled "Overdraft and Returned Item Charge and Adjustments Summary".

COMPLAINT RESOLUTION PROCEDURE

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**Bureau of Financial Institutions
36 State House Station
Augusta, Maine 04333-0036**

To file a complaint electronically, you may contact the Bureau of Financial Institutions at the following internet address: <http://www.maine.gov/pfr/financialinstitutions/complaint.htm>. The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the results of the investigation. When your complaint involves a federally-chartered financial institution, the Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.

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FACTS **WHAT DOES SACO & BIDDEFORD SAVINGS DO WITH YOUR PERSONAL INFORMATION?**

Why? Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What? The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number
- Payment history
- Transaction history
- Overdraft history
- Mortgage rates and payments
- Checking account information

When you are *no longer* our customer, we continue to share your information as described in this notice.

How? All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Saco & Biddeford Savings chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Saco & Biddeford Savings share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	No	We don't Share
For joint marketing with other financial companies	No	We don't Share
For our affiliates' everyday business purposes - information about your transactions and experiences	No	We don't Share
For our affiliates' everyday business purposes - information about your creditworthiness	No	We don't Share
For non-affiliates to market to you	No	We don't Share

Questions? Call toll-free 1-877-722-6243 or go to www.sbsavings.bank



Who We Are	
Who is providing this notice?	Saco & Biddeford Savings means Saco & Biddeford Savings Institution.

What We Do	
How does Saco & Biddeford Savings protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. Throughout our systems, we maintain appropriate physical, electronic and procedural safeguards to protect your nonpublic personal information, and we limit access to information to those employees for whom access is appropriate.
How does Saco & Biddeford Savings collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> • Open an account or use your debit card • Apply for a loan or make wire transfers • Deposit or withdraw money from your account • Show your government issued ID We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes - information about your creditworthiness • affiliates from using your information to market to you • sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"> • <i>Saco & Biddeford Savings does not share with our affiliates.</i>
Non-affiliates	Companies not related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"> • <i>Saco & Biddeford Savings does not share with non-affiliates so they can market to you.</i>
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> • <i>Saco & Biddeford Savings doesn't jointly market</i>